

# TERMS & CONDITIONS



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## CONFIDENTIALITY

The Participant is obliged to maintain the confidentiality of all (possibly: confidential) information and data provided by COMPANY and other participants towards third parties, even after the service has been terminated. COMPANY is entitled to the intellectual property rights with regard to texts produced and / or provided by it and other materials. COMPANY will in turn take precautionary measures to protect the Participant's confidential data and only use that data in the context of providing

services to the Participant. The Participant gives COMPANY permission to process and use the personal data provided about her/him.

## PAYMENT

Payments to COMPANY must be received by COMPANY within fourteen days of the invoice date and in any case the full amount must have been received before the relevant program starts (the Onboarding Call) or the training, retreat and / or event starts. The Participant has the possibility to cancel the agreement up to six weeks before the Kickoff (or if it takes place on an earlier date: the Onboarding Call for a program). This must be done in writing. With a later cancellation, one hundred percent of the training costs are due, regardless of the reason for cancellation. Down payments are never reimbursed. COMPANY will only cancel a program if it is not possible to continue it. In that case, the Participant will be informed as soon as possible and the Participant will be given the opportunity to follow the program at a later time, in principle on equal terms.

## DISPUTE SETTLEMENT

Dutch law applies to the agreements between the Participant and COMPANY. If the Client and COMPANY have a dispute, they are first obliged to try to resolve this dispute in mutual consultation. If no solution is found and the dispute leads to litigation, only the competent judicial authority where COMPANY is located is authorized to take cognizance of the dispute - unless the legislator has determined otherwise. This also applies in the case of summary proceedings or any comparable provisional procedure.

## TERMINATION

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